



APPLE DISCOUNT DRUGS

Caring for you and about you since 1971

**Apple Discount Drugs**

404A North Fruitland Blvd.
Salisbury, Maryland 21801

410-749-8401

Apple Discount Drugs

314 Franklin Ave., Ste. 600
Berlin, Maryland 21811

410-641-3130

Apple Discount Drugs

1210 Nanticoke Rd.
Salisbury, Maryland 21801

410-543-8401

Apple Infusion

404B North Fruitland Blvd.
Salisbury, Maryland 21801

410-860-1669

Apple Diabetes Center

404A North Fruitland Blvd.
Salisbury, Maryland 21801

410-749-8401

Dear Valued Customer,

We understand that your insurance provider, United Healthcare MCO, is changing their policy which will limit your options of where you can purchase your prescriptions.

We are struggling to understand why they are excluding any pharmacy and sorry you are experiencing this difficult situation. We are working hard with politicians, County Health Officers, and the National Community Pharmacy Association to see if there can be changes prior to the April 1st planned start date.

If you would like to help make a difference, we are asking you as one of our important customers to reach out to the State of Maryland - Dept -Health Choice. The preferred phone number for you to call is 800-284-4510, option 2

Please emphasize your personal difficulty how this change will affect you.

Here are some examples of the difficulties that you may experience:

- Traveling additional distance to a different pharmacy
- The new Pharmacy does not provide delivery for the elderly and disabled
- The new Pharmacy does not provide special packaging like the P.A.S.S. program
- The new Pharmacy does not provide Synchronization of prescriptions.
- The new Pharmacy does not provide Medical Equipment , Medical Supplies or CPAP supplies for the convenience of one stop shopping for all of my medical needs
- The new Pharmacy does not provide medication compounding
- The new Pharmacy does not provide Diabetes counseling and educational classes
- You trust your current Pharmacist
- You feel they should have made the changes during open enrollment when you may have chosen to change providers
- or any other negative scenarios that you may anticipate experiencing

Please let them know that you may be forced to change insurance providers to maintain the same services that you currently have and need.

We really appreciate your patronage and would like to continue to be your pharmacy of choice.

Sincerely,

Jeffrey B. Sher, R.Ph.
Owner

